

# CONFIDENCE PLUS<sup>®</sup> 24 MONTH/24,000 MILE NORTH AMERICAN WARRANTY

Travel with Confidence



**GIVE YOUR CUSTOMERS THE COVERAGE  
AND CONFIDENCE THEY WANT AND NEED:**

- A network of more than 35,000 service repair facilities throughout North America.
- Attract new business and build customer trust and loyalty.
- Warranty invoice envelopes provide an easy reference for what to do in case service is required.

The Confidence Plus 24 months/24,000 miles (40,000 km) parts and labor warranty is administered in two areas:



## Inside 25 Miles

Customers that require assistance inside the 25-mile (40 km) radius of your repair facility are instructed to contact your shop directly to ensure they are handled the way you want them to be.

## Outside 25 Miles

When customers require assistance outside the 25-mile (40 km) radius of your shop, they can contact the Confidence Plus<sup>®</sup> North American Warranty Administrator, where they will be referred to a participating Service Center near them. Once the customer has demonstrated eligibility, their repair can be made, and they are eligible for free towing and free car rental.

## COVERED SERVICES INCLUDE:

- Air conditioning, heating, and climate control systems
- Engine cooling system(s)
- Engine performance, drivability services, and repairs
- Emission control system(s)
- Steering/suspension systems, wheel bearings, CV joints, half-shafts, and drive shafts
- Electronic engine management system and other on-board computer systems (engine, body, brake and suspension computers), cruise control systems
- Other minor repairs
- Fuel system(s)
- Brake system(s)
- Starting and charging systems
- Electrical system(s)
- Hybrid batteries
- Exhaust system(s)
- Ignition system(s)

For a complete list of program details and information on how to file claims, contact your parts supplier.

